



Users Guide for Marquette-Adams Telephone Cooperative Television Subscribers

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Welcome!

Thank you for being a Marquette-Adams Telephone Cooperative television subscriber. To make your family's viewing experience the most informative, educational and entertaining, we have developed the following manual to help you get the most from your viewing experience. We encourage you take a few minutes to read through the material to get a complete understanding of what television services from Marquette Adams Telephone Cooperative offers you.

The Infobar

The Infobar is a quick way of finding information about the show you are watching, as well as what comes on later and what is on other channels.

Go To The Infobar

There are three ways to make the basic Infobar appear.

- Press Info on your remote control.
- Press the up or down direction buttons on your remote control.
- The basic Infobar will also appear any time you change channels.
- Once the Infobar is active, press Info again to display the detailed Infobar. It adds information on actors and directors.

Using The Infobar

Step 1: Go To The Infobar

Press Info, the up or down direction buttons, or change channels.

Step 2a: See What's On Other Channels

Press the up or down direction buttons to scroll the Infobar through what is showing on other channels without actually changing channels.

If you find something you would rather watch on another channel, press OK to tune to that channel.

Step 2b: See What's On Later

Press the right direction button to scroll ahead to upcoming programs for the channel listed on the Infobar.

Press the left direction button to scroll back towards the current program for the channel listed on the Infobar.

Note: You can combine steps 2a and 2b to see what comes on later on another channel if you like. However, if you plan to do a lot of browsing for programs on other channels or that are coming on later, it is easier to use Guide.

Press OK to display options to set a reminder, auto tune or recording (if your set top box supports DVR).

Exit The Infobar

The Infobar will go away on its own after a few seconds of inactivity, or...

Press EXIT on your remote control.

If you are in the detailed Infobar, you can press INFO once more to exit the Infobar.

The Menubar

The Menubar is a quick and easy way to access any feature of your service.

Go To The Menubar

To display the Menubar, press Menu on your remote control.

Understand The Menubar

Guide will bring up the program guide.

DVR provides access to programs recorded using DVR, as well as reviewing recordings you have scheduled, creating a scheduled recording event, reviewing the history of what you have recorded recently, or deleting your recording history.

Rentals provides access to rent Video on Demand movies and programs.

Parental Controls allows you to temporarily disable or enable all parental controls. Please note: Marquette-Adams Telephone Cooperative presets Parental Controls as "on" and subscribers have the option of removing parental controls.

Settings offers access to creating parental controls and setting blocked channels, determining how things appear on screen, and creating, editing and deleting user accounts.

Favorites allows you to choose, edit, create or delete a favorite channel list.

Search allows you to search program listings or Video on Demand rentals by title.

Sign Out allows you to sign out of the current user account. This only appears if you are using the Enable Login option under Settings/Preferences, have multiple user accounts, and have signed in with a user name and password.

Note: Marquette-Adams Telephone Cooperative presets Parental Controls as "on" and subscribers have the option of removing parental controls. For a "How TO" video, please visit Channel 2 on your television.

Guide Layout

Favorite List

Indicates the favorite list currently in use.

Picture-in-Picture

Allows you to watch TV while you are in Guide.

Info Area

Provides information about the currently highlighted program.

Highlight

Indicates what program listing is currently in focus.

Program Listings

Shows channel number and abbreviation and program listings for each channel. Program listings may include icons to indicate a setting or feature for a particular program.

Listing Date/Time

Shows the date and time (divided into 30-minute increments) for the programs currently shown in Guide.

Guide

Guide is the place to quickly find out what's on now and what's playing later. You can set reminders or recordings for upcoming programs in Guide.

Go To Guide

There are two ways to go to Guide.

Press GUIDE, or...

Press MENU, highlight Guide, and press OK.

Getting Around Guide

Press the direction buttons to move the highlight.

Jump to a channel by entering the channel with the Number Pad (0-9).

Press PAGE Up or PAGE Down to jump up or down one screen of listings.

Press Page Forward or Page Back to jump 12 hours ahead in listings and up to 12 hours back.

Press OK to choose the program you have highlighted. If it is on now, Guide will tune you to the channel.

Press OK or Exit to leave the Guide.

If the program comes on later, you can set a reminder, auto tune or recording (if your set top box supports recording). These are known as Scheduled Events.

HDTV Programming

Programs available in HD will appear in Guide with a bright green HD icon next to the name of the program. In order to watch HD programming, you will need a HDTV-capable set top box and television, and may need to subscribe to an HD channel package.

Introducing Scheduled Events

A Scheduled Event is any setting you create that causes the system to remind you about a program or record a program automatically. There are three types of Scheduled Events: Reminders, Auto Tunes and Recordings.

A Reminder informs you a program is about to come on. An Auto Tune automatically changes the channel when the program is about to start. A Recording will automatically record the program to your set top box.

Note: Your set top box must support recording to use the Record event.

Set A Reminder, Auto Tune or Recording

Step 1: Pick A Program

Find the program you want. Highlight its listing and press OK.

Note: If you are setting a recording, highlight the listing and press Record instead of OK, then skip steps 2 and 3.

Step 2: Set The Reminder, Auto Tune or Record Highlight and press OK. You will then be returned to Guide.

Step 3: Return to Guide

The program listing now shows an icon next to the program's name.

Reminder set , Auto Tune set and Recording set

Step 4a: Your Reminder

A few minutes before your program comes on, a box will appear on your screen telling you that you have a reminder.

Press INFO to display the reminder.

Highlight the button showing the program name and press OK to tune to that program, or highlight Cancel and press OK to ignore the reminder.

Step 4b: Your Auto Tune

Just before the program begins, a message will display, giving you the option to tune in or cancel. You can choose either option, or just wait, the pop up will go away, and the system will tune you to the correct channel.

Step 4c: Your Recording

If you set a recording, you don't need to do anything else. Once your program begins, your set top box will record it for you. When you want to watch your recording, go to DVR. For more information on recordings, see section 7 DVR.

Set A Series Recording

If you choose to record a program that is part of a regular series, you will be offered the option to record the series. This allows you to record every episode of a favorite program.

Step 1: Pick A Program

Find any episode of the series you want to record. Highlight the program listing and press OK.

Step 2: Set The Recording

Highlight Record Series and press OK.

Step 3: Return To Guide

Once you have set the series recording you will be returned to Guide. The program listing now shows an icon next to the program's name.

Series Recording set

Every upcoming episode of the series will be recorded.

Edit A Recording

Once you have created a recording, you can adjust exactly when the recording begins or ends to make sure nothing is missed in case the broadcaster's time doesn't match up with yours exactly.

Step 1: Pick An Upcoming Recording

Locate the program to be recorded. Highlight its listing and press OK.

Step 2: Edit Recording

From the options shown for this program, highlight Edit Recording and press OK.

Step 3: Pad Start and End Times

Use the up and down arrow keys to choose Pad In or Pad Out. Once you see arrowheads to either side of the Pad In or Pad Out box, use the left and right arrow keys to adjust the Pad In time or Pad Out time.

Pad In adjusts the amount of recording time added to the recording prior to when it's scheduled to begin so that you don't miss any of the beginning of the program.

Pad Out adjusts the amount of recording time added to the recording after it is scheduled to end so you don't miss any of the end of the program.

Once you have adjusted the pad times, highlight OK and press OK to save your changes.

Edit A Series Recording

Once you have created a series recording, you can adjust which episodes of the series are recorded and which are skipped.

Step 1: Pick A Series Recording

Locate any program in the series to be recorded. Highlight its listing and press OK.

Step 2: Edit Series Recording

From the options shown for this program, highlight Edit Series Recording and press OK.

Step 3: Adjust Series Recording Options

Use the up and down arrow keys to choose any of the options. Once you see arrowheads to either side of the options setting box, use the left and right arrow keys to adjust that setting. Channels determines whether the series is recorded when aired on the channel you used to create the series recording, or record the series no matter what channel airs it.

Preference determines whether to record the program when shown in standard definition or only when shown in high definition.

Episodes determines whether to record re-runs and new episodes of the series or only new episodes.

Pad In and Pad Out determines how much time to add at the start and end time of the recording so that none of the program is missed.

Limit To determines how many episodes of the series are saved. If set to anything other than all, the system will delete the oldest recorded episode of the series once the limit is reached.

Once you have adjusted the series settings, highlight OK and press OK to save your changes.

Skip An Episode

Once you have created a series recording, you can manually skip any episode.

Step 1: Pick The Episode

Locate the episode in the series you want to skip. Highlight its listing and press OK.

Step 2: Skip The Episode

Highlight Skip Episode and press OK. You will be returned to Guide and the red dots on the episode listing will turn grey to indicate you are skipping that episode. If you decide to record this episode after all, repeat this procedure and choose Record Episode from the options shown and press OK. The dots will become red again.

Cancel An Auto Tune, Reminder, Recording or Series Recording

You can cancel any event you have previously scheduled directly from Guide.

Step 1: Pick The Program

Highlight the program with the event you want to cancel and press OK.

Step 2: Cancel the Event

Highlight the option you want and press OK.

Step 3: Return to Guide

After you press OK, you will return to the Guide. The program listing will no longer display the event icon.

Favorites List

While in Guide, you can cycle through your Favorites lists by pressing Guide repeatedly. Each press will activate the next Favorites list.

The name of the active Favorites list is shown on the green tab in the picture-in-picture area.

This causes Guide to only display the channels included on that Favorites list.

Pressing Guide once you have cycled through all Favorites lists will exit Guide.

Guide and Pay Per View

Pay Per View allows you to watch exclusive sporting events and other content in the privacy of your home.

Go To Pay Per View

Pay Per View channels are listed in Guide in red.

Pay Per View movies are listed in purple. Other Pay Per View programs are in blue.

Buy Pay Per View

Step 1: Pick The Program

Highlight the Pay Per View program you want to buy and press OK.

Step 2: Buy PPV

Highlight and press OK.

Step 3: Confirm Your Purchase

Highlight the box next to Enter PIN and enter your Pay Per View PIN using the Number Pad (0-9).

If you want to allow any other user accounts to be able to watch this Pay Per View, highlight the checkbox next to Share PPV and press OK.

Finally, highlight the Buy button and press OK.

Step 4: Watch Your Pay Per View

At this point you can watch your pay per view just as you would any other program if it is currently playing.

If you purchased your pay per view program in advance, you can schedule an auto tune or reminder event so that you don't miss it.

Rentals and VOD (Video on Demand)

Rentals provides access to VOD (Video on Demand) movies and programs. You can choose from the most recent movies and older favorites, along with favorite TV shows, music videos and local programming.

Unlike pay per view which only allows you to watch the program once at the scheduled time,

VOD allows you to determine what and when you want to watch, and how often during the rental period. You can even pause, rewind or fast forward just like a videotape or DVD. Rental prices are comparable to prices at your local video store, and some programs may even be free!

VOD Rentals are the ultimate in convenience and entertainment in your home! No more hassles with video rental stores.

Go To Rentals

Press Menu, highlight Rentals and press OK.

Browse Rentals

VOD Rentals are grouped into categories and sub-categories to make finding what you want very easy.

Step 1: Pick A Category

The bottom left of your screen lists the main Rental categories. Highlight a main category and press OK.

Step 2: Browse The Rentals

When you choose a category, a list of available VOD Rentals for that category are shown to the right.

Highlighting a VOD Rental will list information for that Rental in the upper left portion of the screen.

Note: At any time during this process, you can press the left arrow button to return to a previous set of categories.

Rent A VOD Rental

Step 1: Pick A Rental

Follow Steps 1-2 for "Browse Rentals" to find a VOD Rental in which you are interested. Press OK.

Step 2: Rent

Highlight Rent and press OK.

Step 3: Confirm Your Rental

The confirmation screen appears.

If you want other users to be able to watch this VOD Rental, highlight the Share Rental check box and press OK.

Now highlight the text box next to Enter PIN and use the number pad to enter your PIN, then highlight Rent and press OK to confirm your VOD Rental.

Watch Your VOD Rental

Step 1: Pick Your Rental

Highlight your VOD Rental and press OK.

Step 2: Play Your Rental

Highlight Play From Start and press OK to start play at the beginning of the program.

If you have already watched part of the program and want to pick up where you left off, highlight Play From Last and press OK.

Controlling Rental Playback

While watching a VOD Rental, you can use the Playback Control buttons to pause, rewind, fast forward or stop playback.

Press Pause to halt playback at the current point.

Press Rewind or Fast Fwd to reverse or advance playback from the current point.

Press Play to resume watching at normal speed.

Press Stop to exit playback of the program.

The Slider

Any time you press a Playback Control button while watching a VOD rental, the Slider appears. The box at the top left indicates the playback function in use.

The box at the top right indicates the current playing point of the video.

The bar in the middle gives a visual representation of where you are in the program. The lighter section indicates how much of the program has been played.

DVR

DVR, or Digital Video Recording, allows you to record programs digitally without the need for tapes or discs, as well as pause live TV.

Note: If your set top box does not support Recording, please contact customer service for an upgrade.

Quick Recording

The fastest and easiest way to begin recording is to use the Record button on your remote control.

Step 1: Start Recording

While watching a program, press Record

Recording will begin immediately, and the Infobar will appear with a red Record icon next to the Live TV indicator.

You can also start a quick record in Guide.

Highlight a program you want to record using the direction buttons and press Record.

If the program is currently on, recording will begin immediately. If the program comes on in the future, your system will record the program for you automatically. Your TV can even be turned off and recording will take place (but your set top box must stay on).

Pause Live TV (PLT)

Recording capability also allows you to pause live TV (PLT), meaning a channel that you are currently watching. This can allow you to walk away from your TV and then return without missing anything. You can fast forward from the point where you paused to the point where you catch up with live TV.

While watching a channel, PLT will temporarily store what you have watched so you can rewind to when you started watching that channel. Changing channels will clear anything you have been watching and will replace it with the new channel you are now watching.

The PLT bar appears whenever you pause, rewind or fast forward live TV.

The center area displays a green bar to indicate the amount of TV you can rewind or fast forward through. The green arrows show where you are within that range.

The far left box indicates the current playback function (pause, play, etc.).

The far right box indicates the current time.

Controlling Recorded or Live TV

While watching a recorded program or live TV, you can use the Playback Control buttons to pause, rewind, fast forward or stop playback.

Press Pause to halt playback at the current point.

Press Rewind or Fast Fwd to reverse or advance playback from the current point.

Press Play to resume watching at normal speed.

Press Stop to exit playback of the program.

DVR Playback Controller

Any time you press one of the Playback Control buttons while watching a previously recorded program, the DVR playback controller is displayed.

The box to the left indicates the playback function in use.

The bar in the middle gives a visual representation of where you are in the recording. The lighter section indicates how much of the recording has been played.

The DVR Menu

The DVR item on the Menubar provides access to previously recorded programs, upcoming recordings, prioritize series recordings, schedule an event, and view your recording history.

Go To DVR

Press Menu, highlight DVR and press OK.

The DVR Menu Quick Reference

Recordings lists programs you have already recorded. Go here to watch, lock or delete these recorded programs.

To Record lists all Recording events you have scheduled, and allows you to cancel any future recording events.

Schedule Priority allows you to give priority for one series recording over another in the event of a scheduling conflict.

Schedule Event allows you to create a recording, reminder or auto tune event for individual or recurring programs.

Record History is a log of when recordings start, complete or are cancelled.

Go To Recordings

Highlight Recordings and press OK.

A list of your recorded programs appears to the right.

Recordings you have not yet watched are listed with white text; those you have are listed with grey text. If a program is still being recorded a red dot icon will appear to the left of the program's name.

Sort Recordings

You can sort your recordings alphabetically by title, by the date recorded, by channel that originally aired the program, or by whether you have or have not viewed the recording.

To sort your recordings by any of those categories, press the left arrow button to shift the highlight to the left. Highlight the category you want to use to sort and press OK. For example, if you highlight Date and press OK, your recordings will be sorted by the date recorded with oldest at the top and newest at the bottom.

You can reverse the sort order for any category by pressing OK again on that category. Using the above example, pressing OK again on Date would put your newest recordings at the top and oldest at the bottom.

Watch A Recorded Program

Step 1: Pick A Recording

Highlight the recording you want to watch and press OK.

Step 2: Play The Recording

Highlight and press OK.

Step 3: Watch The Recording

You will exit to your recording as it begins playing. The Infobar will appear for a few seconds with a green icon to the right to indicate you are playing a recording.

While watching your recording, you can use any of the Playback Control buttons on your remote just as you would if watching a videotape or DVD.

Step 4: Return To Live TV

When the recording ends, you will be returned to live TV.

If you want to return to live TV before your recording has ended, press Stop

Lock or Unlock A Recording

Locking a recording prevents the system from deleting a program to make space for new recordings.

Note: You can still manually delete a locked recording. Locking only prevents the system from automatically deleting it.

Step 1: Pick A Recording

Highlight the recording you want to lock and press OK.

Step 2a: Lock The Recording

Highlight and press OK.

Once a program is locked, it appears on the recording's listing.

Step 2b: Unlock The Recording

If you select a locked program in Step 1, the Lock option will instead be Unlock.

Highlight Unlock and press OK.

When the program is unlocked, the padlock icon is removed.

Deleting A Recording

Step 1: Pick A Recording

Highlight the recording you want to delete and press OK.

Step 2: Delete The Recording

Highlight and press OK.

Step 3: Confirm Delete

Highlight Yes and press OK to confirm, or No if you change your mind.

Step 4: Recording Deleted

Once you confirm the deletion, the entry for that recording is removed from the list.

Note: Once a recording has been deleted, there is no way to get it back. Please take care when deleting recordings.

Review Programs To Record

You can easily review and cancel programs to be recorded.

Go To Record

Highlight To Record and press OK.

A list of your scheduled future recordings will appear to the right.

The list of programs to be recorded can be sorted by title, date to be recorded, channel airing the program to be recorded, or recordings to be skipped or not.

Cancel A Recording Event

Step 1: Pick A Recording Event

Highlight the recording event you want to cancel and press OK.

Step 2: Cancel The Recording Event

Highlight Cancel Recording and press OK.

Step 3: Recording Canceled

Once you have canceled the recording event, the entry for that recording event is removed from the list.

Schedule Priority

When you create series recordings for different programs it is possible that at some point there will be a conflict where two or more different programs come on at the same time. Schedule Priority allows you to pre-determine what program you want to be recorded compared to another.

Go To Schedule Priority

Highlight Schedule Priority and press OK.

Change Schedule Priority

Schedule Priority lists all series recordings you have scheduled. The series with the highest priority is listed first. This program will always be recorded in preference to any other series recording.

The series with the lowest priority is listed last. This program will be skipped in preference to any other series recording.

To adjust the priority for a series, highlight the program you want to change and press OK.

You will be presented with the option to Move Up or Move Down the program in priority.

Highlight the option you want and press OK. If necessary, repeat this procedure until each series is in the order of priority you want.

Schedule An Event

You can schedule a recording, reminder or auto tune event in exactly the same way as you would when choosing Schedule Event from Guide.

Go To Schedule Event

Highlight Schedule Event and press OK.

Schedule An Event

Once you choose Schedule Event the Schedule Event window appears.

Highlight the setting you want to change and press OK.

Use the up or down direction buttons to change the setting.

Press OK to enter your change.

Your Recording History

Record History is a log of events related to recordings, including recording started, recording completed and cancellation of a recording event.

Go To Record History

Highlight Record History and press OK.

Review Record History

Press the up and down direction buttons on the remote to scroll through your record history.

Setting a Reminder

Step 1: Bring up the guide by pressing the Guide button on your remote. Highlight the program in which you wish to be reminded and press OK.

Step 2: Now a screen will pop up that gives you options. Highlight "Set Reminder" and press OK.

Step 3: Now you will see a little icon next to the program you set the reminder to.

At the time the program is scheduled to start you will see a little window pop up and float across screen. This window tells you to press the info button. By pressing the info button on your remote you will have the option to tune to that channel.

Setting a Recording

There are a couple of ways to set a recording.

One way is to just simply press the Record button on the remote. What ever you are watching will start recording. You will see the banner come up at the bottom of the screen telling you it's recording.

You can also do through the guide in two steps.

Step 1: Bring up the guide by pressing the guide button. Highlight the program you wish to record.

Step 2: A screen will pop up that gives you options. Highlight "Set Recordings" and press OK.

Now you will see an icon next to the program that you selected to record. You can exit the guide and continue watching TV.

Your DVR is capable of recording one channel while watching another. So if there are two programs you want to watch that are on at the same time you can record one and watch the other.

Pausing Live TV

The DVR will start storing the video stream 5 seconds after you tune to a channel. This allows you to pause and rewind all the way back to when you first turned to that channel.

While you're watching Live TV press the pause button on your remote. The picture will pause and you will see a banner come up at the top of the screen with the pause symbol in the upper left corner. Now you have the options of Rewinding, Fast Forwarding, or Playing again.

Rewinding and Fast Forward have 4 speeds, 2x, 15x, 50x and 300x. You can choose your speed by how many times you press the button. Once it will go 2x, if you press it twice, it will go 15x and so on.

Press Play on your remote to resume watching your program (Keep in mind that you are no longer watching Live TV). You will see the Pause symbol to change to Play.

If you try to change the channel after you have paused a program you will see a message pop up warning you that changing the channel will cause you to lose your paused content. If you select Yes the channel will change and the DVR will discard the paused content.

Playing a DVR Recording

Your DVR will store up to 40 hours of video. You can watch your recordings by following these steps.

Step 1: Access the menu by pressing the Menu button on your remote. Highlight the DVR icon and press OK. The screen will change.

Step 2: Select Recordings by pressing the OK button. A list of programs that you have recorded will appear on the screen.

Step 3: Select the program that you want to watch and press OK. Then choose "Play Recordings".

The recording will now begin to play. Once the recording is playing you will have the options to Pause/Rewind/and Fast Forward. To stop watching the recording press the Stop button and you will return to Live TV.

Rewind/ Fast Forward have 4 speeds, 2x, 15x, 50x and 300x. You can choose your speed by how many times you press the button.

Parental Controls

Note: Marquette-Adams Telephone Cooperative presets Parental Controls as "on" and subscribers have the option of removing parental controls. For a "How TO" video, please visit Channel 2 on your television.

Parental Controls lets you turn on and off all parental controls for your service. With Parental Controls on, the kids can watch TV without you constantly worrying they may see something inappropriate. With Parental Controls off, adults can watch their programs without repeatedly entering a password.

When Parental Controls are on, titles of programs that exceed your parental control settings will not be shown. Once Parental Controls are turned off, all program titles will be shown.

Go To Parental Controls

Press Menu and highlight Parental Controls.

Enable/Disable Parental Controls

The Menu lets you know if parental controls are on or off.

If parental controls are in effect, the Parental Controls button will say On.

If parental controls have been turned off, the Parental Controls button will say Off.

Disable Parental Controls

Press OK. Use the Number Pad to enter your parental controls password. Then highlight OK and press OK.

When you disable parental controls, they will remain that way until you turn them back on, or the Parental Controls Time Out is reached. The time out is the maximum period of time for which Parental Controls will be disabled.

At the end of the time period, the system will automatically restore Parental Controls. You will see an alert on the screen just before parental controls are restored.

Enable Parental Controls

Press Menu and highlight Parental Controls, then press OK. Parental Controls are now in effect.

Settings

Settings gives you control over your video service. You can choose to share rentals, change how alerts appear on your screen, create parental controls, block channels and change the appearance of your screens using Themes. You can also create user accounts for members of your family.

Go To Settings

Press Menu and highlight Settings. Then enter your password, highlight OK and press OK (the default password is zero (0).) There are two main sections of Settings: Preferences and Users.

Preferences - settings that affect your overall service. This includes if rentals are shared between users, if users must log in, how on-screen alerts are handled, parental controls and blocked channels that apply to everyone, and what Theme is used.

Working With Preferences

Note: Share Rentals and Require Login are only needed if you intend to use User Accounts (i.e. an account for children). Once set up, you must select the appropriate account and enter its password before you can watch TV.

Share Rentals

Share Rentals makes Video on Demand rentals available for any user (enabled), or only available to the user who makes the purchase (disabled).

To turn Share Rentals on or off, highlight the check box and press OK.

Require Login

Require Login determines if a user name and password must be entered before being able to use your TV service.

To turn Require Login on or off, highlight the check box and press OK.

Channel Blocking

Channel Blocking enables or disables the list of channels you have blocked. Programs on blocked channels cannot be watched regardless of the rating of the program(s) being shown.

To turn Channel Blocking on or off, highlight the check box and press OK.

To edit the list of channels that are blocked, highlight the Edit button and press OK.

Note: For details on editing channels to be blocked, see “Channel Blocking Edit” later in this section.

Parental Control

Parental Control turns all parental control settings on or off for all users.

To turn Parental Control on or off, highlight the check box and press OK.

Hardware Settings

Hardware Settings allows you to adjust options for closed captions, the default audio language to be used and certain technical options.

To enter the Hardware Settings screen, highlight the Hardware Settings button and press OK.

Pay Per View program.

To set PPV Action, highlight the option box under PPV Action and press OK. Then press the right or left direction button to display None, Reminder or Auto Tune, then press OK.

Program Alarm

Program Alarm determines how early a reminder or auto tune will be shown once you set a program reminder or auto tune.

To set Program Alarm, highlight the option box under Program Alarm and press OK. Then press the right or left direction button to display 0 seconds, 30 seconds, 2 minutes or 5 minutes, then press OK.

0 seconds will display your reminder or auto tune at the exact time the program begins. Any of the other settings will cause the reminder to appear or auto tune that many seconds or minutes before the program begins.

Theme

Theme allows you to change the color and style of menus, guide and system screens using pre-set styles.

To set Theme, highlight the option box under Theme and press OK. Then press the right or left direction button to display Default or one of the other available themes, then press OK.

Note: If you change the theme, your screens will not match those shown in this guide. If you change, there is a delay and the system will reboot.

Channel Blocking Edit

Channel Blocking Edit displays a list of all channels available. You can then block or unblock any channel. Blocked channels will not appear in channel lineup or available channels.

To block channels, highlight the Channel Blocking Edit button and press OK.

The Channel Blocking list will appear.

To block/unblock a channel, highlight the channel entry and press OK.

To go to the next screen of channels, press the up or down direction button.

To save your changes and return to the Preferences screen, highlight Update and press OK.

Parental Control Edit

Parental Control Edit allows you to set the master parental controls that affect all users.

To edit parental controls for all users, highlight the Parental Control Edit button and press OK.

Movie Rating

Movie Rating determines the highest rating for movies that will not be blocked.

To set Movie Rating, highlight the option box next to Movie Rating and press OK.

Use the direction buttons to cycle through available ratings, then press OK.

Note: For more information on movie ratings, see “Movie Ratings” in the back of this book.

TV Rating

TV Rating determines the highest rating for television that will not be blocked.

To set TV Rating, highlight the option box next to TV Rating and press OK. Use the direction buttons to cycle through available ratings, then press OK.

Unlock Timeout

Unlock Timeout determines how long parental controls will remain disabled when turned off from the Main Menu.

To set Unlock Timeout, highlight the option box next to Unlock Timeout and press OK. Use the direction buttons to display from 30 min to 270 min in 30 minute increments, then press OK.

Block Unrated

Block Unrated allows or blocks any program that does not have a rating.

To turn Block Unrated on or off, highlight the check box and press OK.

Show Blocked Program Info

Show Blocked Program Info allows or blocks any information being listed in the Infobar or Guide for any program that has been blocked.

To turn Show Info For Blocked Programs on or off, highlight the check box and press OK.

Content Rating

Content Rating determines the type of content that will be blocked: S - Sexual Situations, D - Suggestive Dialogue, V - Violence, L - Language and F - Fantasy Violence.

To block a particular type of content, highlight the check box to the right of that content item and press OK.

Save or Discard Parental Control Preferences

Once you have changed any Parental Control Settings, highlight Submit and press OK.

To discard your changes, highlight Cancel and press OK.

Working With Settings/Users

User accounts allows you to have separate parental controls, purchase limits and themes for different family members.

Users Settings allows you to add a user account, edit an existing user account, change parental controls for a user account, or delete a user account.

Separate user accounts allows different members of your family to have their own parental controls, purchasing limits and themes. However, this requires you to log in with the appropriate account's password before you can watch TV.

Note: The master account is the first account listed and is shown in yellow rather than white. You cannot delete the master account and cannot change the login name for the master account.

Add A User Account

To create a new user account, highlight the Add button and press OK.

Highlight New Login to enter the name for the new account and press OK. An on-screen keyboard appears.

Use the direction buttons to highlight a letter or number and press OK to add it to the login name.

Once you have entered the desired name, highlight Done and press OK to return to the Create New User screen.

Highlight New Password to enter the password for the new account. Use the number pad on your remote to enter the password.

Highlight Confirm Password to re-enter the password for the new account. Use the number pad on your remote to re-enter the password exactly.

To set the Theme for this account, highlight the option box next to Theme and press OK. Then press the right or left direction button to display Default or one of the other available themes, then press OK.

Highlight Allowance \$ to enter a limit to the amount of Video on Demand rentals that can be purchased per month for the new account. Use the number pad on your remote to enter a whole dollar amount (e.g. 200 to limit the account to \$200.00).

Highlight Enter PIN to enter the PIN used to purchase Video on Demand rentals for the new account. Use the number pad on your remote to enter the PIN.

Highlight the Enable Caller ID check box and press OK to enable or disable Caller ID alerts to appear on screen for this user account.

Once you have entered the settings for the new account, highlight Submit and press OK.

Edit A User Account

To edit a user account, highlight the user account and press OK, then highlight the Edit button and press OK.

Note: The master account is the first account listed and is shown in yellow rather than white.

Highlight New Login to change the name for the account and press OK. An on-screen keyboard appears.

Use the direction buttons to highlight a letter or number and press OK to add it to the login name.

Once you have entered the desired name, highlight Done and press OK to return to the Edit User screen.

Highlight New Password to change the password. Use the number pad on your remote to enter a numeric password.

Highlight Confirm Password to re-enter the password. Use the number pad on your remote to exactly re-enter the password.

To set the Theme for this account, highlight the option box next to Theme and press OK. Then press the right or left direction button to display Default or one of the other available themes, then press OK.

Highlight Allowance to limit the amount of Video on Demand rentals that can be purchased per month. Use the number pad on your remote to enter the whole dollar amount the user is allowed to purchase.

Highlight Enter PIN to enter the PIN used to purchase Video on Demand rentals. Use the number pad on your remote to enter the PIN.

Highlight the Enable Caller ID check box and press OK to enable or disable Caller ID for this user.

Once you have made all changes to this account, highlight Submit and press OK.

Edit Master User Account

Editing the Master Account is slightly different. You can only change the password and PIN. You must also enter the old password and PIN in the Password and PIN boxes.

Note: The master account is the first account listed on the Users screen and is shown in yellow rather than white.

User Account Parental Controls

To edit parental controls for a user account, highlight the user account and press OK, then highlight the Parental Control button and press OK.

Movie Rating

Movie Rating determines the highest rating for movies that will not be blocked. To set Movie Rating, highlight the option box next to Movie Rating and press OK. Use the direction buttons to cycle through available ratings, then press OK.

TV Rating

TV Rating determines the highest rating for television that will not be blocked. To set TV Rating, highlight the option box next to TV Rating and press OK. Use the direction buttons to cycle through available ratings, then press OK.

Unlock Timeout (only available on Master Account)

Unlock Timeout determines how long parental controls will remain disabled when turned off from the Main Menu.

To set Unlock Timeout, highlight the option box next to Unlock Timeout and press OK. Use the direction buttons to display from 30 min to 270 min in 30 minute increments, then press OK.

Block Unrated (only available on Master Account)

Block Unrated allows or blocks any program that does not have a rating.

To turn Block Unrated on or off, highlight the check box and press OK.

Show Blocked Program Info (only available on Master Account)

Show Blocked Program Info allows or blocks any information being listed in the Infobar or Guide for any program that has been blocked.

To turn Show Info For Blocked Programs on or off, highlight the check box and press OK.

Content Rating

Content Rating determines the type of content that will be blocked:

S - Sexual Situations, D - Suggestive Dialogue, V - Violence, L - Language and F - Fantasy Violence.

To block a particular type of content, highlight the check box to the right of that content item and press OK.

Save Your Parental Control Settings

Once you have changed Parental Control Settings, highlight the Submit button and press OK. If you want to discard your changes, highlight Cancel and press OK.

Switching User Accounts

If you choose to create additional accounts beyond the master user account, you will need to sign in and out of the various accounts so that the individual settings for each account are made active.

To sign out of a user account, press MENU, highlight Sign Out and press OK.

Once signed out, the screen will display the Sign In screen. Enter the user name and password for the account you want to sign in.

While signed in to a particular user account, that accounts preferences including parental controls, blocked channels and theme setting will all be in effect.

Favorites

Favorites allows you to create, edit, choose or delete a list of your favorite channels. You can even have multiple favorites lists.

Go To Favorites

Press Menu and highlight Favorites, then press OK.

You will be presented with a screen with options to choose, edit, create or delete a favorites list, or cancel.

Choose A Favorites List

There are two ways to choose a favorites list:

Favorites From The Menubar

Follow the steps above in “Go To Favorites,” then highlight Choose and press OK. Then highlight the favorites list you want and press OK.

Favorites From Guide

While in Guide, you can cycle through your favorites lists by pressing Guide. Pressing Guide once you have cycled through all favorites lists will exit Guide.

Create or Edit A Favorites List

Step 1: Create or Edit

Follow the steps above in “Go To Favorites,” highlight Create or Edit, and press OK.

Step 2: Name Your Favorites List

You will see the Favorites create/edit screen. This screen displays every channel offered. The Name: box is already highlighted. Press OK to use the on-screen keyboard to change the name for your favorites list.

First, highlight Clear All and press OK to clear the default name. Highlight each letter in the new name and press OK. Once you have entered the name, highlight Done and press OK.

Step 3: Choose Your Favorite Channels

Highlight a channel to add to or remove from your favorites list and press OK. A channel included in the favorites list shows a heart icon to the right of the channel info.

To go to the next screen of channels, press the down direction button.

To save your favorites list, highlight Update at the bottom right of your screen and press OK. To cancel your favorite list without saving it, highlight the Cancel button at the bottom right of your screen and press OK.

Delete A Favorites List

Step 1: Select Delete

Follow the steps in “Go To Favorites,” then highlight Delete and press OK.

Step 2: Select The Favorites List to Delete

Highlight the favorites list you want to delete and press OK.

Add or Remove a Single Channel To Favorites While Watching TV

Step 1: Pick A Channel

Tune to the channel you want to add or remove from a favorites list and press OK.

Step 2: Pick An Action

Highlight Add (if this channel is not on any favorite list), Remove (if this channel is on every favorite list), or Add/Remove (if this channel is on some favorite lists and not on others) and press OK.

Step 3: Pick A Favorites List

Highlight the favorites list to which you want to add or remove the current channel and press OK.

Note: You will not be shown any favorite list which already includes this channel if adding, or which does not include this channel if removing.

Add or Remove a Single Channel To Favorites from Other Screens

You can use this same process to add or remove a channel to a favorites list from Guide, Vault/VOD, or Search.

Search

Search allows you to enter the name or partial name of a program or video you are looking for and have your service find any program matching the text you enter.

Go To Search

Press Menu and highlight Search, then press OK.

Search For A Program

Step 1: Enter The Program Title

The highlight will be on the Search text box when the Search screen appears.

Press OK and a keyboard will appear to the right of the screen.

Highlight each letter in the name of the program you want to find, and press OK on each. Each time you press OK you will see that letter added to the text box.

If you enter a wrong letter, highlight Del and press OK to go back one space.

If you need to start over, highlight Clear All and press OK.

Once you have entered as much of the program name as you feel necessary, highlight Done and press OK.

Note: It is best to enter as little as possible when searching. Usually the first 3 or 4 letters in the name will be enough to find what you want.

Step 2: Search

Highlight Search Guide and press OK to have the system start searching for all programs that match your search criteria.

Step 3: Pick A Result

You can now highlight any program or rental listing and press OK.

Watch or record a program if it's on now.

Set a reminder, auto tune or recording for a program if it comes on later.

Add or remove the channel airing it to a favorites list.

Note that you cannot set a reminder, auto tune or recording for Video on Demand rentals.

Movie Ratings

MPAA (Motion Picture Association of America) Ratings System

G – General Audience

This is a film which contains nothing which would, in the view of the MPAA Rating Board, be offensive to parents whose younger children view the film.

PG – Parental Guidance Suggested

The theme of a PG-rated film may itself call for parental guidance. There may be some profanity in these films. There may be some violence or brief nudity. But these elements are not deemed so intense as to require that parents be strongly cautioned beyond the suggestion of parental guidance. There is no drug use content in a PG-rated film.

PG-13 – Parents Strongly Cautioned

A PG-13 film is one which, in the view of the MPAA Rating Board, leaps beyond the boundaries of the PG rating in theme, violence, nudity, sensuality, language, or other contents, but does not quite fit within the restricted R category. Any drug use content will initially require at least a PG-13 rating.

R – Restricted

An R-rated film may include hard language, or tough violence, or nudity within sensual scenes, or drug abuse or other elements, or a combination of some of the above, so that parents are counseled to take this advisory rating very seriously.

NC-17 – No Children 17 or Under

NC-17 does not necessarily mean “obscene or pornographic” in the often accepted or legal meaning of those words. The MPAA Review Board does not and cannot mark films with those words. These are legal terms and for courts to decide. The reasons for the application of an NC-17 rating can be violence or sex or aberrational behavior or drug abuse or any other elements which, when present, most parents would consider too strong and therefore off-limits for viewing by their children.

For more information on the MPAA or the MPAA ratings system, please visit www.mpa.com/movieratings.

TV Ratings

TV Parental Guidelines Ratings System

The TV Parental Guidelines ratings provides program ratings, and content ratings to provide a clearer idea of the reason for a program's rating.

Program Ratings

TV-Y – All Children

This program is designed to be appropriate for all children.

TV-Y7 – Directed to Older Children

This program is designed for children age 7 and above. It may include mild fantasy violence or comedic violence.

TV-G – General Audience

Most parents would find this program suitable for all ages.

TV-PG – Parental Guidance Suggested

This program contains material that parents may find unsuitable for younger children.

TV-14 – Parents Strongly Cautioned

This program contains some material that many parents would find unsuitable for children under 14 years of age.

TV-MA – TV Mature Audience Only

This program is specifically designed to be viewed by adults and therefore may be unsuitable for children under 17.

Content Ratings

Content Ratings are shown just below the program rating.

FV: Fantasy Violence (only applied to TV-Y7)

For those programs where fantasy violence may be more intense or more combative than other programs in this category.

The meaning of a content rating increases as the program rating increases.

V: Violence TV-PG: Moderate; TV-14: Intense; TV-MA: Graphic

S: Sexuality TV-PG: Some; TV-14: Intense; TV-MA: Explicit

L: Language TV-PG: Infrequent; TV-14: Strong; TV-MA: Crude

D: Dialogue TV-PG: Some; TV-14: Intense; TV-MA: Not used

For more information on TV Parental Guidelines Monitoring Board and its rating system, please visit www.tvguidelines.org.